

HEALTH SCRUTINY COMMITTEE

3 November 2021

Title: Healthwatch's Key Reports/ Findings 2020/21	
Report of Healthwatch Barking and Dagenham	
Open Report	For Information
Wards Affected: None	Key Decision: No
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Accountable Officer: Manisha Modhvadia, Healthwatch Manager	
Summary <p>The local Healthwatch, the consumer champion for both health and social care, aims to give local residents and communities a stronger voice to influence and challenge how health and social care services are provided within the Borough. The role of the local Healthwatch is to undertake local research about what people who use services are looking for and identify gaps in service.</p> <p>Legislation, including the Health and Social Care Act 2012, gives local Healthwatch bodies the power to carry out 'enter and view' of health and social care premises to see for themselves how services are provided. After conducting an 'enter and view', Healthwatch bodies may produce a report and recommendations for the service provider to action.</p> <p>Appended to this cover report are reports arising from key projects undertaken by Healthwatch during 2020/21:</p> <p>Appendix 1: Dental Services in Barking & Dagenham during COVID-19</p> <p>Appendix 2: Care Home and Domiciliary Care – Staff Wellbeing during COVID-19</p> <p>Appendix 3: Community insights on disabled residents and the Covid vaccine in North East London</p> <p>A presentation summarising the findings and outcomes of the above projects will be delivered at the meeting.</p>	
Recommendation(s) <p>The Health Scrutiny Committee (HSC) is recommended to note the outcomes of the projects and provide comments to the representative to support Healthwatch's aims.</p>	

Reason(s)

It is good practice for Healthwatch to share its information about health services with the HSC to support the Committee in its 'critical friend' scrutiny function.

Public Background Papers Used in the Preparation of the Report: None

List of appendices:

Appendix 1: Dental Services in Barking & Dagenham during COVID-19

Appendix 2: Care Home and Domiciliary Care – Staff Wellbeing during COVID-19

Appendix 3: Community insights on disabled residents and the COVID vaccine in North East London

Appendix 4: Project Work Reports Presentation